

**Thank you for selecting a Precision Millworks, Inc. (PMI) window product. Please read the warranty information carefully as there are certain limitations and disclaimers--as there are in all warranties--that must be included to ensure that all parties understand how the product is to be installed and used. The warranty is provided to the original purchaser and is non-transferable and non-assignable.**

## Painting

PMI windows and millwork must be painted within a period of 30 days after installation for the warranty to be honored (exterior and interior). Windows and millwork should be painted with standard oil base or latex paint using industry standard painting techniques after being cleaned.

PMI recommends light paint colors on the LRV value scale of 57 or higher (black = 0 and white = 100). Dark paint colors (LRV value of  $\leq 56$ ) can generate high localized temperatures above 145 F degrees in the product. As such, the product may be subject to thermal expansion and contraction. Extreme dark colors may accelerate this situation. If thermal expansion occurs, paint adhesion loss, blistering, and peeling could result, as can warping/distortion of the sash and frame components. PMI is not liable for the results of paint used on our products.

For windows made of ENVIROGUARD™ PVC components (including sash, jamb, brickmold, SDL (simulated divided light), and sill), if the PVC is painted with dark colors as defined above, the product warranty will be forfeited. The Series 200AW unit has all wood components that can be painted a dark color without forfeiting the warranty. However, if the Series 200AW has an ENVIROGUARD SDL grille applied to it, the grille cannot be painted a dark color without voiding the warranty. Note, applied wood SDL grilles are not covered under any warranty due to rot/failure concerns.

If, despite the above warning, you should choose to paint ENVIROGUARD components a dark color as defined above, a paint specifically designed for these applications MUST be used. Whichever paint manufacturer is chosen must be contacted to verify the paint's reflective properties and suitability with regard to painting cellular PVC.

## Cellular PVC Components

ENVIROGUARD™ Cellular PVC is similar in appearance to wood, yet with the no rot properties that won't peel, splinter, decay, or absorb moisture while being impervious to insects. PMI warrants PVC components for twenty (20) years against rot and corrosion.

## Insulated Glass

Under normal conditions, PMI warrants insulated glass against seal failure and the resulting visual obstruction for twenty (20) years.

## Wood Components

All wood components (interior and exterior) are warranted for a period of twenty (20) years from degradation; excluding SDL grilles.

## Other Parts And Components

PMI purchases certain components and parts from other manufacturers. These include but are not limited to hardware and weatherstrips. Should these parts or components sustain failure that substantially impairs the operation of the product, PMI will warrant these components for a period of 10 years. PMI will make every effort to provide the same model as the original; that may, however, not always be possible, as the model in question may no longer be available.



## Remedies

Certain components and/or unit(s) will be forfeited by certain actions or conditions, such as the following:

- Improper installation. Refer to all instructions attached to the unit(s).
- Failure to complete an annual inspection of paint and caulking, and correction of any deterioration in order to protect wood components from exposure.
- Any damage that results from abuse, accident, or misapplication.
- Sloped or non-vertical installation or application.
- Use of any film, UV-limiting, or sun-blocking to either surface of the glass.
- Exposure to certain chemicals, including, but not limited to, brick wash or muriatic acid, sodium hydroxide and other alkaline, and benzene.
- Damage resulting from security system attached or adhered to unit(s).
- Installation in or around an area containing a spa, swimming pool, sauna, or greenhouse.
- Installation in a camper, trailer, houseboat, or ship.
- Field modifications, such as removal of brickmould or exterior casing.

## Specific Exclusions

The following are excluded from any remedy provided in this warranty:

- Catastrophic Weather Conditions or Acts of God, including wind or wind-blown objects.
- Units that have a "Block Size" (W x H) of 35 square feet or more. These products are sold "As Is" and carry no warranty.
- Custom items that are built to the customer's specifications and are specified by Precision on order confirmation as "No Warranty."
- Damages from heat reflection from glass resulting in heat gain or vinyl distortion.
- Damages if product has been altered in any fashion with film, decals, etc.
- Damages resulting from handling or delivery by others.
- Damages resulting from improper installation or maintenance.
- Damages or stress to product brought on by building defects, settling, or movement of structure.
- Loss of inert gases due to normal dissipation. Gases dissipate over time at different rates due to climate, use, and conditions.
- Claims for glass breakage, including stress cracks after installation.
- Normal wear and tear, including weathering.
- Consequential, incidental, or punitive damages arising from any warranty claim, replacement, repair, or refund.

## Warranty Claim Procedure

The warranties included herein are in lieu of all other warranties, expressed or implied, including any implied warranties of merchantability or fitness for any particular purpose. Supplying replacement parts or making repairs under this warranty shall not extend the original warranty time period. Replacement and/or repair will be warranted for the remainder of the original warranty of the purchased unit(s).

In the event of a possible warranty issue, the home owner must initiate the warranty claim through the original reseller. The reseller will then contact PMI to provide all order information to process a claim. This may include details from an on-site visit. If replacement or repair is deemed necessary, all warranted components will be provided at no charge. The warranty does not cover any cost of removal, installation, refinishing, disposal, or delivery/freight.

This warranty is governed by the laws of the state of Georgia without regard to choice of law principles. If any portion or provision of this warranty is found to be unenforceable, all remaining provisions shall remain in full force and effect. No employee, dealer, distributor, salesperson, or representative of PMI has the authority to alter or modify this warranty in any way, whether written or oral.

PMI is not liable for any consequential, incidental, or punitive damages. The remedies set forth in this warranty are exclusive and the liability of Precision Millworks, Inc., from the manufacture, sale, delivery, resale, installation or use of any products(s) furnished to the customer, whether by contract, negligence, strict tort, or under any warranty or otherwise, shall not, unless expressly provided for in Precision Millworks' Warranty Policy, exceed the price of the product(s) upon which such liability is based.